

NEWSLETTER

We were inspected by the Care Quality Commission on January 9th 2017 and we have been given a rating of

"OUTSTANDING"

We are all absolutely delighted with the result of the Inspection and it truly reflects the hard work that everybody at Poppy's puts in all day every day.

Without exception there is praise for all parts of the service from the Carers in the field to the Management & Office teams.

To put this rating into context – we are the 1st Homecare Company to achieve this rating in North Somerset and there are only 11 others in the whole of the southwest including Cornwall, Devon, Somerset, Dorset, Hampshire and Gloucestershire.

In fact less than 1% of the Homecare Services in the whole of the UK are awarded "OUTSTANDING"

The full report will be available shortly on the CQC website.

Many thanks to those Clients who were contacted by the CQC during our Inspection and for your comments and contributions and also many thanks to the members of our Team that were also contacted

A HUGE THANK YOU TO ALL THE TEAM AT POPPY'S

THIS IS WELL DESERVED RECOGNITION OF THE HARD WORK AND DEDICATION SHOWN BY EVERYBODY AT POPPYS AND IS A TRUE REFLECTION OF THE QUALITY OF CARE WE DELIVER EVERYDAY

WE ARE ALL VERY PROUD TO BE "POPPY'S"